

ON-LINE SCAMMERS ARE ABOUT AND AFTER YOUR MONEY

Anyone can fall for a scam and members have recently been scammed or have had their email account passwords changed so that they are unable to gain access. Once this has been achieved scam emails may be sent from those accounts asking for help or assistance with money or gift cards. With regard to gift cards, they will contact you again for the details on the cards and then your money has gone.

Do not respond to such emails but do telephone the person who's account the message was sent from (not a phone number contained within the email). This breaks the continuity. Once you have established the email was not from them then delete the email.

If there are links within the email, do not click on them as they could install a virus on your computer and you would not know. Some viruses are clever and when you then email another person the virus can be replicated on their machine and so on.

If you do not recognise the sender of any email, just delete it without opening it. Banks, etc will always write to you via Royal Mail giving you information, they will never ask for account details.

If an email or it's contents ask for bank or account details do not enter any information. These are known as phishing scams. Your personal information or bank / building society details etc are private and should never be shared on the internet unless you have logged into an official site. Never use any login links that are provided in an email as these are clever copies of what looks like the real thing and will direct you information directly to the scammers. Once they have this information they can access and possibly empty your account.

If you are doubtful of any emails and feel insecure then change you email password as soon as possible. You can also set up two part authentication where a Pin code text is sent to your mobile phone for entry into your login page. Only you have your mobile phone next to you, a scammer won't have this. Pin codes are usually only valid for a few minutes and will be different next time. NEVER give the pin code to anyone else, not even your bank!

If you are using Public WiFi in a Hotel, Pub or in a public place NEVER use your device for financial transactions or logging into your bank.